



**REQUEST FOR RETURN
MATERIALS AUTHORIZATION (RMA)**

RMA No _____

INSTRUCTIONS

1. Fill this RMA form and send it to helpdesk@vaisala.com and wait for our contact before any further actions. In USA, please send it to mike.dedmond@vaisala.com
2. You will receive return authorization and delivery instructions
3. Place the RMA form and shipping documentation outside the package according to instructions
4. Ship the package to Vaisala Service Center and wait for the contact and details

REQUEST FOR RETURN MATERIALS AUTHORIZATION RMA

Before shipping any Process Refractometer or Biogas process related items to Vaisala, the agent or end customer has to request a permission to send the item for an inspection, maintenance or repair. This is done by filling the *Request for return materials authorization* form (RMA).

REASON FOR RETURN

Maintenance or repair

Warranty repair

Other reason, please specify _____

PRODUCT INFO

Product code _____ Serial No.: _____

Product code _____ Serial No.: _____

Product code _____ Serial No.: _____

SERVICE SPECIFICATION

Description of the equipment fault:

Mandatory cleaning required, specify method:

MATERIAL SAFETY INFO




Equipment has been used for measurement of:






Process medium name / application: _____

Process medium molecular formula if known: _____

Equipment has been in contact with

- Non-hazardous process
- Chemically hazardous process or biological contamination. If you selected this, please specify safety risks according to GHS regulation:

<input type="checkbox"/>		Irritant <ul style="list-style-type: none">Harmful, irritates eyes, skin or respiratory system, large quantities are fatal. Narcotic effects.
<input type="checkbox"/>		Corrosive <ul style="list-style-type: none">Causes severe skin burns and eye damage. May be corrosive to metals.
<input type="checkbox"/>		Flammable <ul style="list-style-type: none">Catches fire spontaneously if exposed to air. In contact with water releases flammable gases which may ignite spontaneously.

<input type="checkbox"/>		Environmental hazard <ul style="list-style-type: none"> Harmful, toxic or very toxic to aquatic life with long lasting effects.
<input type="checkbox"/>		Chronic health hazard <ul style="list-style-type: none"> Causes allergic reactions; may cause cancer, may cause genetic defects; may damage fertility or the unborn child; causes damage to organs.
<input type="checkbox"/>		Oxidizing <ul style="list-style-type: none"> May cause fire or explosion; strong oxidizer.
<input type="checkbox"/>		Acute toxicity (severe) <ul style="list-style-type: none"> Acute toxicity (oral, dermal, inhalation).
<input type="checkbox"/>		Explosive <ul style="list-style-type: none"> Explodes due to fire, shock, friction of heat; danger due to fire, blast and projectiles.
<input type="checkbox"/>	Biological contamination	<ul style="list-style-type: none"> The device has been in touch with biological contamination

Protection needed when working with the residues of this process liquid:

- Protective gloves, specify material _____
 - Protective clothing
 - Eye protection
 - Face protection, specify _____
 - Other, specify _____

 - Material Safety Data Sheet (MSDS) enclosed
 - MSDS is not available for the specified material
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CONTACT INFORMATION

First Name _____

Last Name _____

Email address _____

Phone _____

Company _____

Company address _____

Country _____

Delivery and billing address if different than company address _____

Click here to send by e-mail

