

These Calibration Care and Premium Care Terms and Conditions (“Conditions”) apply to all Vaisala’s quotations, offers, acknowledgements of order and service contracts under or using title “Calibration Care Agreement” or “Premium Care Agreement” (each service contract hereinafter “Care Agreement”).

Care Agreement is a multi-year service contract where calibrations are performed in twelve (12) months intervals for a specified quantity of instruments. Term and the quantity of instrument covered by each Care Agreement are detailed in Vaisala’s quotation and/or in its acknowledgement of order.

Care Agreement term commences on the date of acknowledgement of order by Vaisala.

The agreed fee covers the entire Care Agreement term, and it will be invoiced in equal installments at the start of each twelve (12) months period.

Scope of Services

Instruments and services covered by each Care Agreement are detailed in Vaisala’s quotation and/or in its acknowledgement of order.

If Vaisala changes its standard calibration points, Vaisala has the right to change the calibration points defined in each Care Agreement.

Services not included in a Care Agreement, such as repair of instruments, will be subject to a separate quotation or price estimate accepted by the customer prior to the commencement of such services, and will be charged in addition to the agreed fee.

Schedule of shipping instruments for calibration under Care Agreement is selectable by customer during the Care Agreement term. Any additional calibrations will be charged according to Vaisala’s current service list price.

Calibrations unused at the end of the Care Agreement term will not be credited or postponed.

Logistics

Freight to and from Vaisala’s Service Center is included in the agreed fee using a carrier of Vaisala’s choice. If using any other carrier, freight costs are at customer’s responsibility.

Individual Care Agreement number must be indicated on each consignment.

Terms and conditions

Vaisala’s General Conditions of Service (available at: <http://www.vaisala.com/en/contact/Pages/conditionsofsale.aspx>) apply to each Care Agreement.