

Probe-swapping service

Minimize downtime during calibration



When downtime is not an option for your measurement and monitoring system, Vaisala's probe-swapping service ensures that monitoring of your critical environments can continue uninterrupted. The service provides world-class laboratory calibration without the risk of downtime or data losses. Probes can be received and returned in batches, improving site maintenance planning and efficiency and reducing admin work. For greater cost-efficiency and predictability you can fix your calibration costs for up to five years with a Calibration Care agreement – including free shipping for the length of the agreement.

Availability

The probe-swapping service is available globally for selected Vaisala smart probes.

Check the availability of the service for your probe in the [Vaisala online store](#).

Highlights

- Probe replacement takes less than one minute.
- Enables probe calibration without downtime or data loss.
- When a probe is due for calibration, simply order a replacement and return the old probe to Vaisala for recalibration.
- Service package includes new replacement probe and optional as-found calibration of old probe.
- New probe covered by full warranty to ensure long-term monitoring-system reliability.

Service includes:

- A new factory-calibrated probe covered by a manufacturer's warranty
- Optional as-found calibration for your original probe
- Calibration certificates for both the new and the original probe
- Shipping of the new probe

Vaisala calibrations comply with ISO/IEC 17025 and ISO 9001 standards.

Optional service

- On request, probes can be replaced by a Vaisala technician at your site.
- Light validation protocol is available for customers whose quality systems require rigorous change control

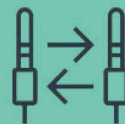
How the service works



1. Go to the Calibration & Repairs section of the Vaisala Online Store, click Buy / Get online quote and enter the product number for your Vaisala product, then choose the probe-swapping service and follow the instructions.



2. Await the order confirmation email from Vaisala.



3. Once your new probe is delivered, replace the original probe with the new one and return the original to Vaisala using the pre-filled shipping labels.



4. The new probe is delivered with a calibration certificate. Vaisala will calibrate your old probe, save your calibration certificate in the MyVaisala service, and send it to you by email.

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www.vaisala.com



Scan the code for more information

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