

# Premium & Calibration Care Agreements

## Service Agreements for Your Vaisala Instruments

When you invest in a high performance instrument from Vaisala, you are investing in reliable, high quality measurements that will support your business for years to come. But even the best measurement devices require regular calibration to ensure the best performance. As your instrument provider, we also want to make sure that your instruments get the best possible care and you get the best possible value from your investment. For that reason we are now offering two new service options; Premium Care and Calibration Care.

### Calibration Care:

Calibration Care is a multi-year calibration agreement with several benefits compared to single purchases of services, from discounted cost to priority service.

### Premium Care:

Premium Care protects your investment in Vaisala's products. If your product is damaged or broken for any reason, return it to us and we will repair or replace the product free of charge. It's that simple. Premium Care is available for new products or if renewing an existing Premium Care agreement.



**Let us care for and protect your instruments!**

Benefits	Calibration Care	Premium Care
Customer loyalty based pricing	✓	✓
No price changes during the multi-year agreement	✓	✓
Calibration settings pre-registered for efficient processing of all service orders	✓	✓
Free shipping, both to and from Vaisala	✓	✓
Priority handling of your order	✓	✓
Non-standard or special calibration requirements available	✓	✓
<b>All needed repairs and maintenance included (Full service, no cost)</b>		✓

