



The calibration reminder program offers an easy-to-use calibration service with standard pricing.

Calibration reminder program helps to Maintain Lifetime Measurement Accuracy

Besides providing high-performance products, Vaisala aims at supporting the lifetime accuracy of the instruments by making regular calibrations easy and affordable. The calibration reminder and service program offers both standard and accredited calibrations, enabling customers to get the best possible performance out of their products.

Measurement instruments must be calibrated regularly to ensure accuracy, since the physical and electrical properties of materials do not remain constant. Calibration means comparing the reading of an instrument to a valid reference value. If the reading is not in line with the reference value the instrument needs to be adjusted. In adjustment, the reading of the instrument is changed to correspond to the reference value. The calibration interval depends

on the instrument, the required accuracy and the environment where measurement takes place.

Effortless but efficient calibration

The calibration reminder program allows customers who use Vaisala relative humidity, dewpoint, material moisture, barometric pressure, carbon dioxide and ammonia measurement instruments to easily have their instruments calibrated. After joining the program they get notification to remind them in ad-

vance of the approaching time for calibration.

There are many ways to join the calibration reminder program. All new instruments shipped from Vaisala include a registration card where the user can fill in product details and their contact information and return it to Vaisala. Customers can also register on the Vaisala website. Confirmation will be sent to those who register and then, when it's almost time for the recommended calibration, they will receive a reminder of

the need to calibrate the instrument along with instructions on how to proceed. The instruments are sent to a Vaisala service center for calibration. To verify the results, customers receive two calibration certificates: one that is produced before the adjustment and one after. This allows for the monitoring of the instrument's performance. Calibrated products will also be marked with a sticker indicating the date of calibration and recommended date for the next calibration.

A service to meet customers' needs

Two levels of calibration service are available to cater for different customer needs: standard service calibrations and accredited calibrations from an accredited laboratory. Janne Kivilaakso of Vaisala, Sensor Systems Division, who is responsible for the service product line, says that in essence the calibration reminder program is about making customers' lives easier. They no longer need to worry about remembering calibration and instead can concentrate on their core operations. Using the Vaisala calibration service means they don't need to invest in the equipment or staff needed for calibration. The calibration reminder program offers an easy-to-use calibration service with standard pricing where costs are already known. Traceability to international standards is also easily available using the service. We are also offering optimized service contracts, including calibration and maintenance, to meet the needs of customers who use a large number of Vaisala products. ●