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Vaisala's high-quality customer support aims to offer complete solutions for customers' measurement needs. Vaisala and DWD (the German Meteorological Institute) have signed an AUTOSONDE Service and Maintenance Contract. The service benefits are short turnaround times, high data availability and extensive service options.



Finland's oldest and most experienced helicopter operator Copterline Oy started scheduled route traffic between Helsinki and Tallinn in May 2000. Accurate weather data for safe journeys and landings is provided by a Vaisala Aviation Weather Reporter AW11 system, serving at both ends of the route.



The French Air and Space Academy has awarded its year 2000 "Grand Prix" to the SAFIR system development teams of Vaisala and ONERA (the French National Aerospace Research Agency). This award acknowledges exceptional technological achievements benefiting the aviation and space community. For a decade, the SAFIR system has served the French aerospace centers and numerous international users in the aviation and meteorological fields.

## Vaisala in Brief

– We develop, manufacture and market products and services for environmental and industrial measurements.

– Purpose of those measurements is to provide basis for better quality of life, cost savings, protection of environment, improved safety and performance.

– We focus on market segments where we can be world leaders, the preferred supplier. We pay high attention on customer satisfaction. Our main value discipline is Product Leadership. Competitive advantage is enhanced by economies of scale and scope.

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