

# Extended Warranty

## We secure your investment

Secure your investment against accidental breakdowns for years to come – let Vaisala carry the risk of unpredictable repairs. Vaisala offers extended warranties for many of our products and systems. You get all the benefits of Vaisala's standard warranty conditions, but for much longer.



### Vaisala's offering

- An extended period of standard warranty terms and conditions
- Including direct repair costs at Vaisala service centers
- Including data back-up, where applicable

### Customer benefits

- Peace of mind
- Protect your investment
- Avoid annual variations in spare part and repair costs
- Improve forecasting of overall life cycle costs

### The alternative

- Standard one year Vaisala warranty
- Spare parts and repair services are subject to current pricing
- You need to budget for accidental breakdowns

## Vaisala service process

Purchase an extended warranty any time before the standard warranty expires – typically at time of purchase. Extended warranties come into effect once the standard one year Vaisala warranty period expires. The optimal duration of an extended warranty is four years – a total of five years' warranty and protection of your investment.

In case of equipment breakdown, you can always contact the Vaisala HelpDesk at [helpdesk@vaisala.com](mailto:helpdesk@vaisala.com)

Vaisala's worldwide regional service centers ensure a top-notch customer experience. Depending on the case, Vaisala may need to send an engineer to your location in order to fix the problem. In other cases, equipment can be sent to the nearest Vaisala regional service center. And with an extended warranty, direct repair costs are completely covered\*.

Vaisala HelpDesk is always available to guide you to the most efficient solution. Extended warranty service also covers delivery costs in several market areas when a Vaisala-specified carrier is used.

For more information, contact [helpdesk@vaisala.com](mailto:helpdesk@vaisala.com) or find your regional service center at: [www.vaisala.com/servicecenters](http://www.vaisala.com/servicecenters)

\* Travel and/or accommodation costs normally apply.

## Recommended add-on services

- Preventive maintenance
- Priority HelpDesk
- Express spare part delivery
- Calibration service
- Configuration service
- Onsite repair service



# VAISALA

For more information, visit [www.vaisala.com](http://www.vaisala.com) or contact us at [sales@vaisala.com](mailto:sales@vaisala.com)

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